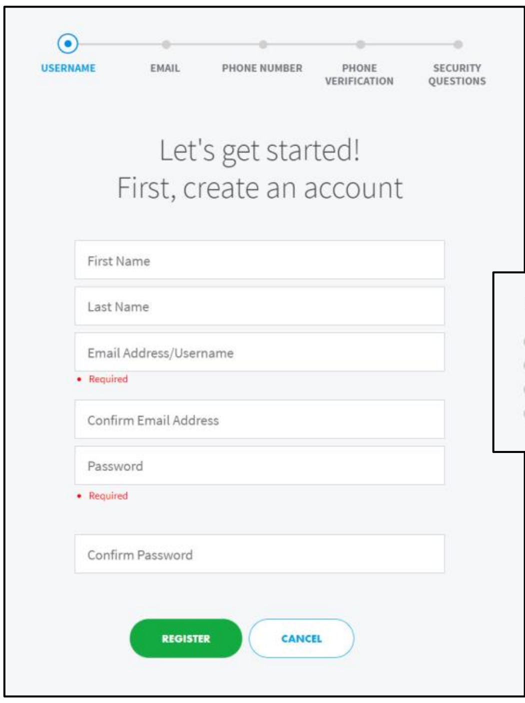
Registering in Connext

Follow these steps to manage your business in our producer portal

All user types (agents, agency staff, etc.) will follow the same initial registration process for Connext**.**

To get started, visit corebridgefinancial.com/Connext. On the welcome screen, click "Register for a new account."
For optimal results, use Google Chrome

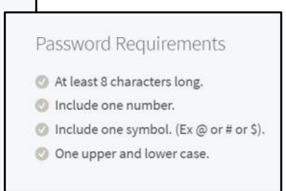


Step 1: Create an account

For writing agents: After you receive your Welcome Letter, enter your first name, last name, email address, and create a password.

For all others: Enter the same information and create a password.

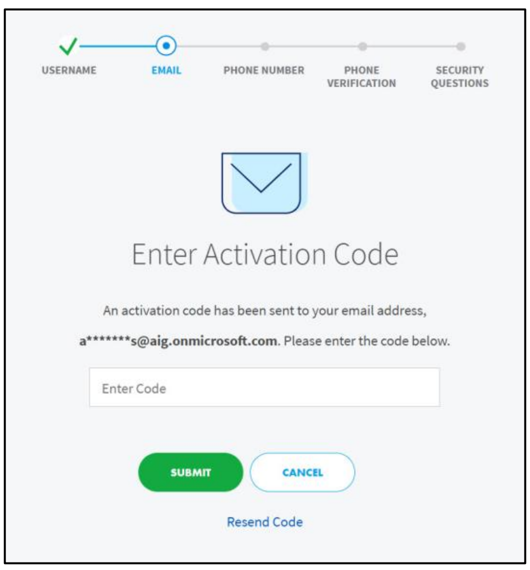
Click "**Register**."



Note: Your email address will become your Connext username. Passwords must be at least eight characters long and include one number, one symbol, one upper case and one lower case letter.

Enrollment Security

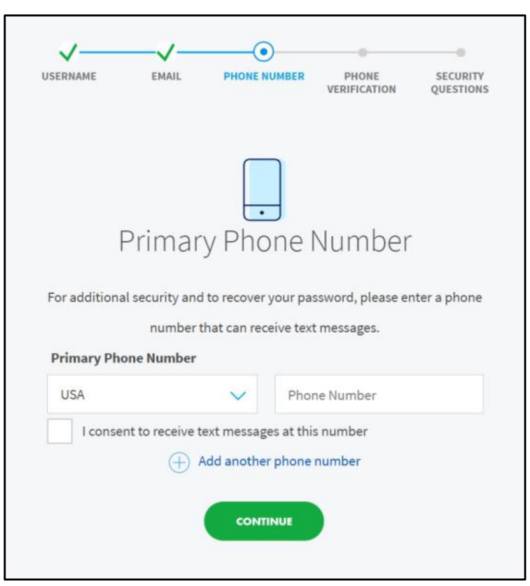
Your email address, phone number and security questions/answers allow you to protect your account, as well as access it when you've forgotten your password.



Step 2: Enter activation code to verify email address

An activation code will be sent to the email address provided. Please enter activation code and click **"Submit."**

Note: You should receive the email within 2-3 minutes, and it is valid for 10 minutes. Click **"Resend Code"** if you do not receive this email.

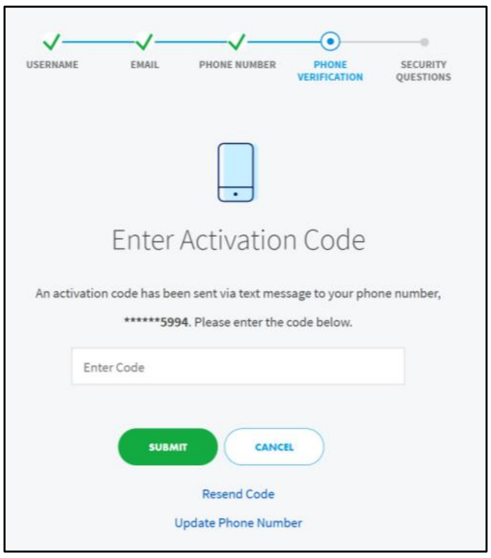


Step 3: Enter primary phone number

For additional account security, next enter your mobile number. Click **"Continue."** An activation code will be sent to the mobile number provided.

Note: Check "I consent to receive text messages at this number" for mobile numbers only. The phone number must be a mobile number.

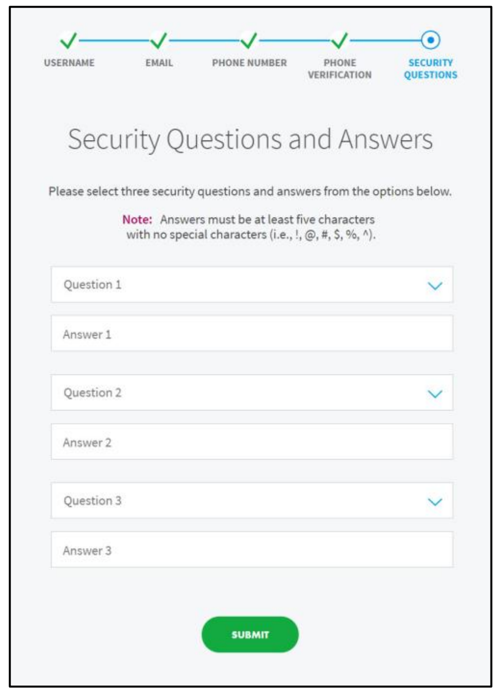
Policies issued by **American General Life Insurance Company** (AGL), Houston, TX except in New York, where issued by **The United States Life Insurance Company in the City of New York** (US Life).



Step 4: Enter activation code to verify phone number

Enter activation code and click **"Submit."**

Note: You should receive the text message within 2-3 minutes, and it is valid for 10 minutes. Click **"Resend Code"** if you do not receive this text message.



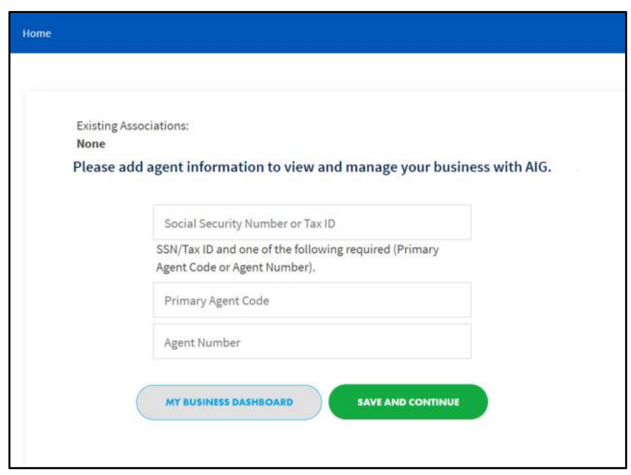
Step 5: Select security questions and answers

Next, select and answer three security questions, then click **"Submit."**

Note: Each answer must be at least five alphanumeric characters long, no space between words, no special characters.

Step 6: Important! Add your book of business

In order to add your data and content so the correct information is available, your agent code or primary agent ID will be required.



Licensed agents only

Click on **"Add Agent Data"** from the Welcome screen or top right drop-down menu. Begin adding your agent information until all of your business is associated with your account.

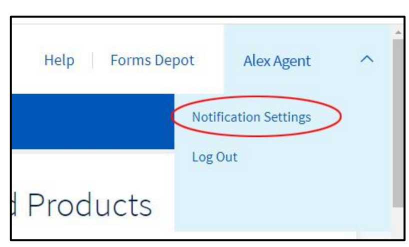
All other users

Ask the agent of record or agency admin to add you as a delegate on their account.

Successful registration

A confirmation email will be sent to the email address provided once your account is active. Note: Please allow a few minutes for your data to upload in Connext.

Step 7: Don't forget to set up your case notifications



Click on your name in the top-right corner of the Connext home page, and then scroll down and click on Notification Settings. This will take you to the Manage My Email Settings page.

On the page, you'll see options for **New Business, Inforce,** and **Licensing, Contracting and Commissions.** To add a notification, check the box for each option you want to add. See [Notification Tips](#) for screenshots and best practices.

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