

Why Transamerica is having Record Final Expense Sales

Presented By:

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RECORD SALES FOR FINAL EXPENSE

CHOOSING A CARRIER OF CHOICE



The health of your client & immediate coverage

The best rate possible

Ease of doing business

Commissions

PRODUCTS AT-A-GLANCE

	IMMEDIATE SOLUTION	10-PAY SOLUTION	EASY SOLUTION
Premium Paying Period	Level premiums to age 121	Level premiums for 10 years	Level premiums to age 121
Issue Ages	0-85	0-85	18-80
Face Amounts	Minimum: \$1,000 Maximum: \$50,000	Minimum: \$1,000 Maximum: \$50,000	Minimum: \$1,000 Maximum: \$25,000
Death Benefit ¹	Full death benefit available day one	Full death benefit available day one	Graded death benefit during first two policy years ²
Policy Loans	Yes	Yes	Yes
Additional Benefits	 Accelerated Death Benefit Rider with Nursing Home Benefit³ Terminal Illness Accelerated Death Benefit Rider⁴ 	 Accelerated Death Benefit Rider with Nursing Home Benefit³ Terminal Illness Accelerated Death Benefit Rider⁴ 	None
Optional Riders (for an additional cost)	 Accidental Death Benefit Rider Children's and Grandchildren's Benefit Rider 	None	None

 $^{^{1}}$ Any death benefits paid will be paid minus the loan balance, if any. 2 Based on face amount for accidental death or will be limited to 110% of sum of premiums paid

³ May not be available for all states. In California and Florida, Accelerated Death Benefit Rider without Nursing home benefit. ⁴ Terminal Illness Accelerated Death Benefit Rider is available for California only.

COMPETITIVE COMPARISON

WHERE WE WIN — FINAL EXPENSE LIFE INSURANCE

This comparison is not a comprehensive analysis and does not account for possible advantages or disadvantages of the policies compared. Competitors' information has been obtained from publicly available sources and is believed to be accurate as of December 15, 2023.

	TRANSAMERICA Immediate Solution 10-Pay Solution Easy Solution	CVS (Accendo)	AMERICAN AMICABLE Golden Solution Immediate Golden Solution Graded Golden Solution ROP	AMERICO Eagle Premier Series Eagle Guarantee	FORESTERS PlanRight Preferred PlanRight Standard PlanRight Basic	MUTUAL OF OMAHA Living Promise
ISSUE AGES	0-851	45-89	50-85	50-85	50-85	45-85, (50-75 IN NY)
MINIMUM ISSUE AMOUNT ¹	\$1,000	\$2,000	\$2,500	\$5,000	\$5,000	\$2,000
MAXIMUM ISSUE AMOUNT¹	\$50,000	\$50,000 (Lower for ages 56+)	\$35,000	\$40,000	\$35,000 (Lower at Std. class)	\$50,000
RISK CLASS OPTIONS	Preferred Standard	Standard	Standard	Standard	Preferred Standard	Standard
GRADED/MODIFIED DEATH BENEFIT	GDB for 2 years	MDB for 2 years	GDB for 2 years MDB for 3 years	MDB for 3 years GDB in year 4	MDB for 2 years	GDB for 2 years
ADBR FOR NURSING HOME BENEFIT INCLUDED	Yes²	No	Available on Immediate only	No	No	Yes
OPTIONAL RIDER COVERING GRANDCHILDREN	Child or grandchild (up to 9 riders)	Yes	Child, grandchild, or great grandchild	Child or grandchild	No	No
CONVENIENCE OF PAYING WITH SOCIAL SECURITY DIRECT EXPRESS®	Yes	Yes	No	Unknown	Unknown	No
AUTOMATED UNDERWRITING	Express Protect Underwriting ^{SM3}	Jet Issue	Automated Underwriting	Instant Decision	Point of Sale Underwriting	Automated Underwriting

¹ May vary based on issue age and/or products

² May not be available in all jurisdictions. Not available in New York. In Florida, the Accelerated Death Benefit is available without Nursing Home Benefit. In California, the Terminal Illness Accelerated Death Benefit Rider is available.

³ Available for applications submitted with iGO® e-App

COMPETITIVE RATES

\$15,000 FACE AMOUNT

MALE | AGE 55 | BEST CLASS

RANK	CARRIER	MONTHLY PREMIUM
1	Transamerica	\$51.83
2	Mutual of Omaha	\$52.32
3	American Amicable	\$57.09
4	Foresters	\$57.30
5	Aetna	\$60.33
6	Americo	\$67.81

FEMALE | AGE 55 | BEST CLASS

RANK	CARRIER	MONTHLY PREMIUM
1	Transamerica	\$39.59
2	Mutual of Omaha	\$39.96
3	Aetna	\$46.71
4	Foresters	\$47.13
5	American Amicable	\$47.85
6	Americo	\$54.93

MALE | AGE 65 | BEST CLASS

RANK	CARRIER	MONTHLY PREMIUM
1	Transamerica	\$79.15
2	Aetna	\$82.08
3	Mutual of Omaha	\$83.12
4	Foresters	\$85.00
5	American Amicable	\$85.80
6	Americo	\$96.20

FEMALE | AGE 65 | BEST CLASS

RANK	CARRIER	MONTHLY PREMIUM
1	Transamerica	\$59.35
2	Mutual of Omaha	\$59.91
3	Foresters	\$63.50
4	Aetna	\$67.08
5	American Amicable	\$67.32

These comparisons are not a comprehensive analysis and they do not account for possible advantages or disadvantages of the policies compared. Competitor's premiums have been obtained from publicly available sources and are believed to be accurate as of January 16, 2024.

SOCIAL SECURITY BENEFIT BILLING OPTION

AGENT BENEFIT

Increased Persistency

 Premiums can be withdrawn to align with the timing of when the Social Security benefits are paid to ensure premiums are collected

CLIENT BENEFIT

Convenience

- Match premium withdrawal date to when Social Security benefits are deposited
- Direct Express® Debit MasterCard® accepted



MAKING BUSINESS EASIER

We've shortened the setup time from application date to Social Security benefit deposit date from 10 days to THREE days.



ENHANCED ADULT UNDERWRITING GUIDELINES

An applicant with these conditions would generally be eligible for our Preferred pricing, if they have no other risk factors.

- Aneurysm
- Bipolar/Schizophrenia
- Blood Clots
- Chronic Pain
- Circulatory Disorders
- Crohn's

- Epilepsy
- Lupus
- Ulcerative Colitis
- Wheelchair or paralysis not evaluated, but the decision could be impacted if the insured requires assistance.

ENHANCED ADULT UNDERWRITING GUIDELINES



CONDITION	NEW RATING	OLD RATING
Anemia (other than Sickle cell Anemia) With Activity Credit	Graded Standard	Graded N/A
Asthma (Chronic) With Activity Credit	Standard Preferred	Graded N/A
Bronchitis (Chronic) With Activity Credit	Standard Preferred	Graded Standard
Heart Disease	Preferred	Standard
Heart Failure (Congestive or Diastolic) With Activity Credit	Standard N/A	Graded Standard
Hospitalization (within last 12 months – excludes currently) With Activity Credit	Standard Preferred	Standard N/A
Liver Disease or Cirrhosis With Activity Credit	Standard N/A	Graded Standard
Respiratory Disease (Black Lung or COPD or Emphysema) Activity Credit	Standard Preferred	Graded Standard
Stroke or Transient Ischemic Attack (TIA) With Activity Credit	Standard Preferred	Standard N/A
Supplemental Oxygen Use With Activity Credit	Standard Preferred	Graded Standard

ADULT GENERAL UNDERWRITING RULES

The proposed insured will most likely be PREFERRED if ...

• Their medical conditions, lifestyle factors, and height/weight are ALL Preferred.

The proposed insured will most likely be **STANDARD** if ...

- ALL their medical conditions are Preferred and ALL lifestyle factors and height/weight are Standard OR
- They have one medical condition (rated Standard), height/weight are Preferred, and ALL lifestyle factors are Preferred or Standard.

The proposed insured will most likely be **GRADED** if ...

- They have one medical condition (rated Graded), height/weight are Standard or Preferred, and ALL lifestyle factors are Graded or better OR
- They have two medical conditions that are Standard, height/weight are Standard or Preferred, and ALL lifestyle factors are Graded or better OR
- ALL their lifestyle factors and height/weight are Graded and ALL medical conditions (if any) are Preferred.

The proposed insured will most likely be **DECLINED** if ...

- They have one medical condition or one lifestyle factor that is rated as a Decline **OR**
- Their height/weight is rated as a Decline OR
- They have four or more medical conditions that are either Standard or Graded.

Lifestyle factors include questions related to alcohol/drug use, driving record, and felonies.



NO. 1

MEET MICHAEL, AGE 45

Michael is married, lives in Florida, and works as a customer service representative.

Build: 5' 11", 200 pounds

Medications: Humira for Crohn's disease, Lisinopril for high blood pressure, Tramadol for chronic pain, and Citalopram for depression

Lifestyle factors: History of reckless driving

identified over 5 years ago

Activities: None

Why is Michael's rating Preferred?

All his medical conditions, lifestyle factors, and height/weight are ALL Preferred.

DECISION: Preferred Nontobacco

Product: Immediate Solution

Accelerated Death Benefit Rider: Qualifies

Death Benefit: \$30,000

Selected Accidental Benefit Rider (ADBR): \$30,000 (matches the base face amount)

Monthly Base Premium: \$75.78

ADBR Premium: \$6.73

Total Monthly Premium: \$82.51



NO. 2

MEET JOAN, AGE 65

Joan is single, lives in Texas, and is retired with two adult children and five grandchildren.

Build: 5' 6", 120 pounds

Medications: Lisinopril for high blood pressure, Insulin for Type I diabetes, and Lipitor for cholesterol

Lifestyle factors: Treated for alcohol abuse 5 years ago

Activities: Walks her dog around the neighborhood three times a week for more than 10 minutes at a time

Why is Joan's rating Standard?

She has one medical condition rated as Standard (diabetes), height/weight are Preferred, and **ALL** lifestyle factors are Preferred or Standard (alcohol abuse within 4–10 years).

DECISION: Standard Nontobacco

Product: Immediate Solution

Accelerated Death Benefit Rider with Nursing Home Benefit: Qualifies

Death Benefit: \$20,000

Monthly Base Premium: \$95.08



но. 3

MEET ALEX, AGE 55

Alex is married and lives in Kansas, where he works as an accountant.

Build: 5' 8", 275 pounds

Medications: BiDil for congestive heart failure

Lifestyle factors: None

Activities: None

Why is Alex's rating Graded?

He has one medical condition rated as Graded, height/ weight are Standard, and ALL lifestyle factors are Graded or better, which in his case he has none. **DECISION:** Graded

Product: Easy Solution

Death Benefit: \$15,000

Monthly Premium: \$135.33

WITH ACTIVITY CREDIT

Walks three times a week, 10 minutes at a time

DECISION: Standard Nontobacco

Product: Immediate Solution

Death Benefit: \$15,000

Monthly Premium: \$61.75



NO. 4

MEET JOHN, AGE 65

John is married and lives in Oklahoma. He has one grandchild and works part time as a tollbooth operator.

Build: 6' 0", 306 pounds.

Medications: Lisinopril for high blood pressure and

Atorvastatin for high cholesterol

Lifestyle factors: None

Activities: Walks with granddaughter only once a

week for 10 minutes after school

Why is John's rating Standard?

All his medical conditions are preferred, height/weight are Standard and ALL lifestyle factors are Standard or better, which in his case he has none (Preferred).

WITH ACTIVITY CREDIT

Walks with granddaughter three days week, 10 minutes a time after school **DECISION:** Standard Nontobacco

Product: Immediate Solution

Death Benefit: \$15,000

Monthly Premium: \$84.04

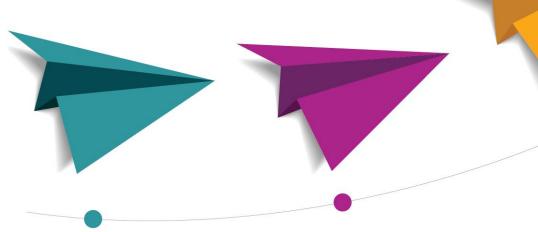
DECISION: Preferred Nontobacco

Product: Immediate Solution

Death Benefit: \$15,000

Monthly Premium: \$70.99

CASE MANAGEMENT BENEFITS



Proactive outreach

throughout the case life cycle — submission through policy delivery and all points in between — to ensure timely case placement Single point of contact for each issue to provide you personalized attention through resolution Streamlined communications

on behalf of New Business, Underwriting, and Licensing and Commissions Guaranteed response time within four hours (during regular business hours)

YOU AND YOUR TEAM



NEW BUSINESS DEDICATED TEAM

UNDERWRITING DEDICATED TEAM

LICENSING AND COMMISSIONS DEDICATED TEAM



Email: MOCaseManagement@transamerica.com

Call: 800-451-7586, access code 8556331

Hours: 9 a.m. – 8 p.m. ET

MO

BRIANNA WILLIAMS SUPERVISOR	ALLY PITTMAN	
RYAN HINDERLITER SUPERVISOR	JENNIFER PROCTOR	
DIONA ORTIZ LEAD	TIFFANY WRIGHT	
SUE BAKER	BARBARA KING	
SAROEUTH CHHOEUNG	PRANGBUA (JAMY) LEONARD	
KRISTIN DODS	STEPHANIE MONEYPENNY	
DEJA JACKSON	ABBY RIES	
ADAM LESTER	CHRISTINE SCHWARTZTRAUBER	
CHRISTINE MOYER	JASON VIBAL	

OVERVIEW

Transamerica is the first life insurance company to offer this level of prefill capability

Partnered with LexisNexis to launch in August

27/47 fields prefill in the Insured, Owner, Beneficiary, and Payor fields

2/3 fields (Name, Address, and Date of Birth) are required for prefill

Prefill is successful over 99% of the time for eligible applicants

~10 minute time savings with prefill

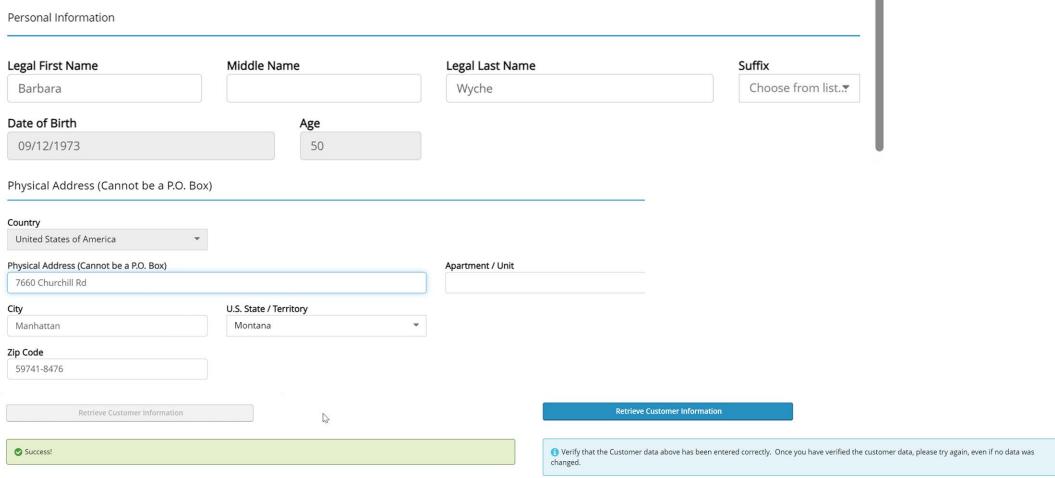
Note:

Juveniles, non-U.S. residents, and entities and trusts are not eligible for prefill due to privacy laws.



INITIAL DATA ENTRY

Proposed Primary Insured

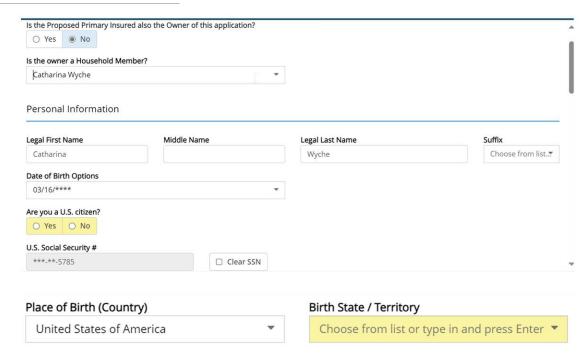


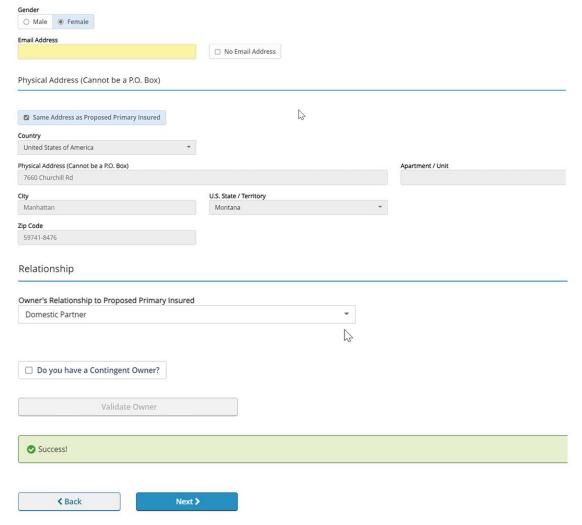


INSURED

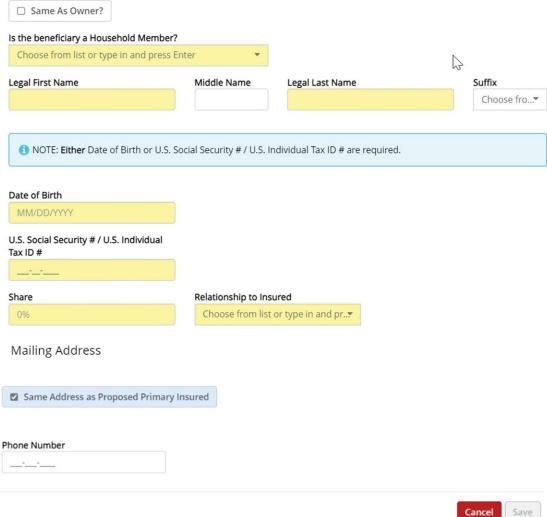
Are you a U.S. citizen?		
O Yes O No		
U.S. Social Security #		
***-**-2209	☐ Clear SSN	
Place of Birth (Country)		
Choose from list or type in and press Enter ▼		
Gender		
○ Male ● Female		
Email Address Options:		
BARBARAWYCHE0912@AOL.COM	*	
Preferred Phone Number Options:		
Choose from list or type in and press Enter	_	
907-212-2724		
907-200-2724		
Enter My Own		

OWNER

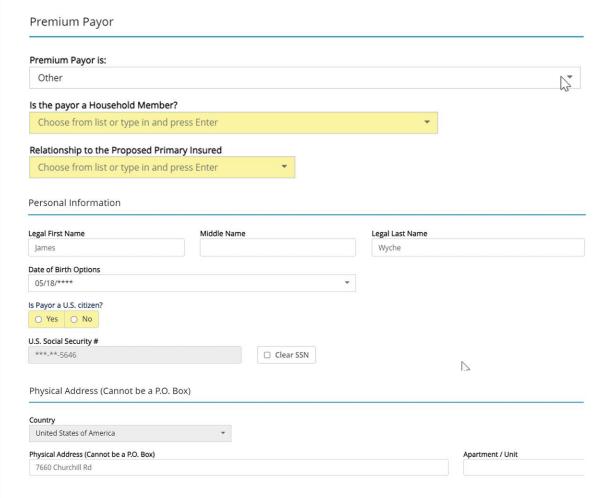




BENEFICIARY



PAYOR



GETTING STARTED

FIRST-TIME USERS

You must set up a TRANSAMERICA DocFast® account. This account will only support Transamerica eDelivery, so other DocFast accounts you have will not work.

Watch for an email from **policydelivery@ipipeline.com** to get started.

- Sender will be "New Business"
- Subject line:
 Policy [Policy Number] was delivered

Need help setting up your DocFast account? Watch this short video.

EXISTING USERS

Want to view the status of a policy or reset your password?

Visit policyexpartnerportal.ipipeline.com to check alerts, policy status, or send client emails

SUMMARY OF CHANGES

FINAL EXPENSE NEW BUSINESS NOTIFICATION UPDATES	OLD WAY	NEW WAY
Type of Notification	All new business notifications	Most Popular New Business Forms: • Agent Report • Consent to do Business Electronically • eTerms and Conditions • HIPAA Authorization (excluding NY) • Payment Authorization • Replacement Form
Format and Signing Process	Agent receives email with PDF of outstanding new business form. Agent wet signs and obtains wet signature from client when necessary. Agent returns to Transamerica via mail, fax, or portal upload.	Clients and agents receive email from DocuSign to review and e-sign documents. Only the above mentioned forms will be eligible for DocuSign signature, other forms will still require wet signature. All e-signed forms will automatically be delivered to Transamerica via DocuSign platform.
Email Address of Sender	Finalexpensenewbus (finalexpensenewbus@transamerica.com)	NB eDelivery via DocuSign (shnbedelivery@transamerica.com)
Cadence	Every two weeks until application expires	Can be initiated once. First email triggered with a reminder email to agent/client on Day 7 if there are outstanding signatures. DocuSign links expire after 14 days.

BENEFITS AND AVAILABLE FORMS

EASY Simple opt-in within the iGO® e-App

FAST Policy documents arrive in your inbox as soon as they're complete

SECURE Fully encrypted technology protects client's personal information

- Payment authorization
- HIPAA authorization (except NY)
- Replacement forms (varies by state)
- Electronic consent to do business
- eTerms and conditions

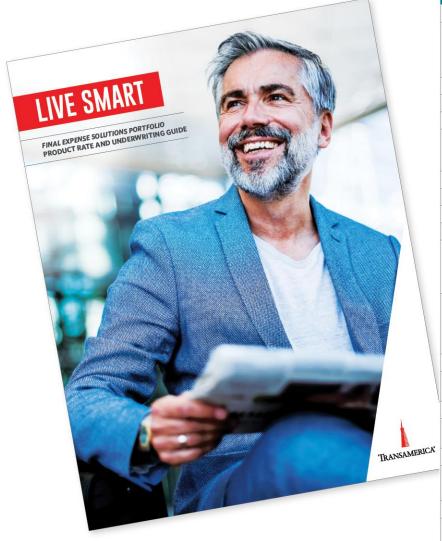
- Agent report
- New Business application signature page

MARKETING MADE SIMPLE



AGENT PRODUCT GUIDE





ADULT SINGLE CONDITION DECISION CHART — Subject to underwriting and change without notice

The following decisions are based on proposed insured having only one medical condition or lifestyle factor:

MEDICAL CONDITION OR LIFESTYLE FACTOR	DECISION (SUBJECT TO ALL OTHER FACTORS)
AIDS/HIV/ARC	DECLINE
Alcoholism/Alcohol Abuse - Used or been diagnosed with, treated, tested positive for, or been given medical advice by a member of medical profession	Within 2 years – DECLINE Within 2-4 years – GRADED Within 4-10 years – STANDARD Over 10 years – PREFERRED
ALS (Lou Gehrig's disease) or other motor neuron disease	DECLINE
Alzheimer's/Dementia/Memory Loss/Cognitive Disorders	DECLINE
Amputation (other than due to accident/trauma)	DECLINE
Anemia (other than <u>Sickle Cell Anemia</u>)	GRADED With Activity Credit - STANDARD No treatment for last 3 months - PREFERRED
Aneurysm	PREFERRED
Angina	See <u>Heart Disease</u>
Angioplasty (of any kind)	See <u>Heart Disease</u>
Arrhythmia	See <u>Heart Disease</u>
Assisted Living/Long Term Care Facility - Home healthcare is defined as medical care provided by a medical professional, friends, or family member, including — but not limited to — arranging medications, taking blood pressure or sugar readings, administering medications, wound care, feeding tube, etc.	Current - DECLINE
Asthma	Mild (no daily symptoms, no limitations to daily activities, no reduced lung function, no regular use of steroids and no ER visits or hospitalizations due to asthma in last 5 years – PREFERRED Chronic - STANDARD with Activity Credit - PREFERRED
Atrial Fibrillation	See <u>Heart Disease</u>
Autism	Mild (Highly Functional): - PREFERRED All others - DECLINE
Bipolar	PREFERRED
Black Lung	STANDARD With Activity Credit - PREFERRED
Blood Clots (no complications/time since resolved)	PREFERRED
Blood Disorder (excluding Iron <u>Deficiency Anemia</u> and <u>Sickle Cell Anemia</u>): Polycythemia, Thrombocytopenia, Hemophilia, and other coagulation disorders	PREFERRED
Bone Marrow Transplant (Including donor stem cells)	DECLINE
Bronchitis (chronic)	STANDARD With Activity Credit - PREFERRED
Build	See Adult Height and Weight Chart page 15
Bypass	See <u>Heart Disease</u>

